**eLearning FAQ**

**Why Apple?**
The decision to adopt the Apple platform was based on which operating system, hardware and applications would provide the best support for our Teaching and Learning programs. The most compelling reason from an educational perspective, was the consistent workflow across the Apple applications, which means teachers and students can develop creative and appropriate outcomes, with minimum technical capability. In addition, the reliability of the Apple product will reduce the potential of interruptions to the Teaching and Learning program.

We acknowledge Windows plays a significant role in our society and we will continue to provide access to Windows software via a Citrix environment.

By adopting this approach, we believe we will work to the strengths of each platform and provide a flexible and dynamic ICLT infrastructure.


**Why is the School charging an ICLT Levy?**

Each year the School spends in excess of $1 million maintaining the ICLT infrastructure. Whilst components have been installed, there are many components that still are to be deployed. Here are some examples of the types of projects the ICLT Levy enable:

1. Wireless networking: connecting users across the campus
2. Staff: Professional development and support
3. School information system: facilitating the transfer of information across the Saints community
4. Subject specific ICLT reach learning areas: audio-visual rooms, Art rooms, Library spaces etc.
5. Embedding ICLT: developing ICLT resources for Teaching and Learning programs
6. Service upgrades: maintaining and growing the infrastructure to support ICLT

**Which Apple devices meet Saints requirements?**

When selecting the device, you should consider suitability to fit on a desk and in lockers, handling and transport of the device when not in use and battery life.

The following recommendations are based on the weight of device, value for money and size:

- All units must operate the Mac OSX Mavericks software platform from 2014.
- We recommend the 13” MacBook Pro. However, you will also be able to purchase an Apple laptop with higher specifications to the prescribed model, although we caution against purchasing the large, heavier models.

**Storage of Data**

Students are responsible for their own data storage and backup strategy.
**What process does the School recommend for data backup?**

The School has two recommendations:

1. As part of the Mac operating system, a utility called Time Machine is provided for data backup. Information on how to use this utility can be found online. This system requires a USB portable hard drive.
2. Cloud technology that allows files to be synched between web based storage and the user device, for example Dropbox or iCloud.

Web services that require the data to be stored solely in the cloud should be avoided to allow the user to work offline.

**Will the School have provision for storage of student files on the School network?**

No. The only exception will be for some curriculum areas that require special data processing requirements, for example Technology and Art subjects.

**Can my son install School software on the device?**

Yes. The School will provide access to an electronic catalogue of software. This process involves connection to a special network port named Self Service within Keystone. The student must remove the software from their device after a designated time.

**Will my son have administrator rights so they can install software?**

As a parent and owner of the device you have the capacity to decide what restrictions are applied to the device. If you do not wish for your son to have administrator rights please contact the Keystone Support Centre via keystone@stpeters.sa.edu.au

**Where will the device be stored outside of class time?**

All electronic devices must be secured in the student’s locker when not in class. Any device left unattended will be collected and taken to the Head of Senior School or Junior School office.

**What happens if the machine is damaged?**

An authorised Apple Repair Centre is located on site at St Peter’s College which can be used for any repairs. Students can access a loan machine while their device is being repaired. Given the machine is not owned by the School, it is the parents'/students’ responsibility to pay for any repairs and to provide appropriate insurance for the device.

**What software is provided by the School?**

Software provided by the School includes Microsoft Office, iWork and a range of general purpose applications and utilities. This software can be accessed via the School network once the machine has been configured via the Keystone Support Centre.

**What type of bag do we recommend?**

A bag, hard case or sleeve is required for the device. These must be in the form of slim line, Crumpler-style bags and should not be designed to carry anything other than the laptop. This should help moderate the weight that students have to carry on their shoulders.
What if your son already has a MacBook Air or MacBook Pro
To ensure the machine is ready for use in our Teaching and Learning program, we must ensure the machine’s systems settings have been configured to integrate with the Saints network. This will allow your son to connect to printers, the wireless network and access subject specific software.

This configuration process will be communicated to parents and students before the start of the new school year. Assistance can be sought at the Keystone Support Centre in the Senior School Miller Library. The support centre is open 8:00am and 4:30pm, Monday to Friday during the School terms.

Which Year levels must have a MacBook in 2014?
Years 6 to 12 must have a MacBook in 2014.

Will students be able to access social networking sites like Facebook?
All of the student Internet traffic will continue to be directed through our Web filter which prevents students from accessing a range of sites, including social networking sites like Facebook.